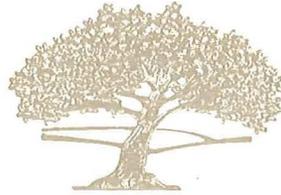


OWNERS

Norman D. Langeland  
Harold C. Langeland  
Gregory N. Langeland  
Tod W. Langeland  
Lori J. Wajszczuk  
Lisa M. Allen

LICENSED STAFF

Dann A. Klaassen  
Tod S. Locey  
Max L. Sine  
Robert C. Bucknell, Jr.  
Jason S. Olivarez  
Greg J. Glessner  
Win P. Swieczkowski  
Katie M. Atkin



*Langeland*  
Family Funeral Homes



RE: EUCREMATORY2

PTI #132-18



LOCATIONS

Memorial Chapel  
Norman D. Langeland, Mgr  
622 South Burdick Street  
Kalamazoo, MI 49007  
(269) 343-1508  
(800) 268-3884  
Fax (269) 343-5919

Portage Chapel  
Gregory N. Langeland, Mgr  
411 East Centre Avenue  
Portage, MI 49002  
(269) 343-1508

Westside Chapel  
Tod W. Langeland, Mgr  
3926 South 9th Street  
Kalamazoo, MI 49009  
(269)343-1508

Climax Chapel  
Harold C. Langeland, Mgr  
205 East Maple Street  
Climax, MI 49034  
(269) 746-4206

Comstock Chapel  
Dann A. Klaassen, Mgr  
6121 King Highway  
Kalamazoo, MI 49048  
(269) 345-6464

Galesburg Chapel  
Lisa M. Allen, Mgr  
145 West Battle Creek St.  
Galesburg, MI 49053  
(269) 665-9710

Website

www.langelands.com

To whom it may concern:

In regard to the violation of temperatures sometimes dipping below the required minimum of 1600 degrees F. We had only done 4 charges of animals in our machine at the time of the inspection. On October 1, 2019 the temperature was below 1600 F for approx. 20 minutes during the hour long charge of a 20lb dog. The machine, even though it is operational had not been fully commissioned by the manufacturing company, Facultatieve Technologies because of the fact we did not have enough animals at the time they were commissioning the human machine. We have ceased operation in the animal machine until we have enough animals for the company to come to complete the commission process which will be happening in the very near future. The representative will come and be there during at least 4 charges to make sure all is working properly. Unfortunately, I do not have a specific date because of the fact that we don't know when people will need our services. I have been in contact with the Kalamazoo County Animal Control to see if we can be of assistance to them at no charge to help take care of this problem. Once the machine is fully commissioned, I can assure you that there will no longer be any issues with the temperature levels. I would also like to thank Monica for her professionalism during our inspection and for making things very easy to understand.

Respectfully,

Greg Langeland

Langeland Cremation Center