



GRETCHEN WHITMER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF
ENVIRONMENT, GREAT LAKES, AND ENERGY
WARREN DISTRICT OFFICE



PHILLIP D. ROOS
DIRECTOR

August 30, 2023

John Cream, Operations Manager
Trusted Journey Pet Memorial Services
3779 South Ortonville Road
Clarkston, MI 48348

SRN: P0588, Oakland County

Dear John Cream:

VIOLATION NOTICE

On August 2, 2023, the Department of Environment, Great Lakes, and Energy (EGLE), Air Quality Division (AQD), conducted an inspection of Trusted Journey Pet Memorial Services located at 3779 South Ortonville Road, Clarkston, Michigan. The purpose of this inspection was to determine Trusted Journey Pet Memorial Services' compliance with the requirements of the federal Clean Air Act; Part 55, Air Pollution Control, of the Natural Resources and Environmental Protection Act, 1994 PA 451, as amended (Act 451); the Air Pollution Control Rules; and the conditions of Permit to Install (PTI) number 20-15, 199-15, 66-20, and 42-22.

During the inspection, staff observed the following:

Process Description	Rule/Permit Condition Violated	Comments
EUCREMATORY1, EUCREMATORY2, & EUCREMATORY3	PTI No. 20-15, EUCREMATORY1, VI.3. PTI No. 199-15, EUCREMATORY2, VI.3. PTI No. 66-20, EUCREMATORY3, VI.3.	The permittee did not properly record charge weight for communal cremations. The charge weight was recorded for communal cremations in all three units combined instead of for each unit individually.
EUCREMATORY3	PTI No. 66-20, EUCREMATORY3, III.1, III.2, IV.1, IV.2, VI.2, & VI.5	A device to monitor and record the temperature in the secondary combustion chamber on a continuous basis was not operational from January 1, 2023, to August 7, 2023. Since there was no device to record temperature, it could not be determined if the incinerator operated above 1600°F.

John Cream
Trusted Journey Pet Memorial Services
Page 2
August 30, 2023

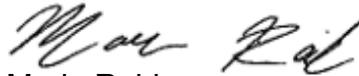
Please initiate actions necessary to correct the cited violations and submit a written response to this Violation Notice by September 20, 2023 (which coincides with 21 calendar days from the date of this letter). The written response should include: the dates the violations occurred; an explanation of the causes and duration of the violations; whether the violations are ongoing; a summary of the actions that have been taken and are proposed to be taken to correct the violations and the dates by which these actions will take place; and what steps are being taken to prevent a reoccurrence.

Please submit the written response to ReidM5@Michigan.gov and submit a copy to Jenine Camilleri, Enforcement Unit Supervisor at EGLE, AQD, P.O. Box 30260, Lansing, Michigan 48909-7760.

If Trusted Journey Pet Memorial Services believes the above observations or statements are inaccurate or do not constitute violations of the applicable legal requirements cited, please provide appropriate factual information to explain your position.

Thank you for your attention to resolving the violations cited above and for the cooperation that was extended to me during my inspection of Trusted Journey Pet Memorial Services. If you have any questions regarding the violations or the actions necessary to bring this facility into compliance, please contact me at the number listed below.

Sincerely,



Marie Reid
Environmental Quality Analyst
Air Quality Division
586-249-6505

cc: Annette Switzer, EGLE
Christopher Ethridge, EGLE
Brad Myott, EGLE
Jenine Camilleri, EGLE
Joyce Zhu, EGLE