



RICK SNYDER  
GOVERNOR

STATE OF MICHIGAN  
DEPARTMENT OF ENVIRONMENTAL QUALITY  
GRAND RAPIDS DISTRICT OFFICE



C. HEIDI GREYER  
DIRECTOR

October 5, 2016

Mr. Mark Stancliff, Plant Manager  
Creative Merchandising Solutions, Inc.  
4044 Brockton Drive SE  
Kentwood, Michigan 49512

SRN: N8194, Kent County

**VIOLATION NOTICE**

On September 21, 2016, the Department of Environmental Quality (DEQ), Air Quality Division (AQD), conducted an inspection of Creative Merchandising Systems Inc. (CMS) located at 4044 Brockton Drive SE in Kentwood, Michigan. The purpose of this inspection was to determine CMS's compliance with the requirements of the federal Clean Air Act; Part 55, Air Pollution Control, of the Natural Resources and Environmental Protection Act, 1994 PA 451, as amended (Act 451); the Air Pollution Control Rules; and Permit to Install (PTI) No. 6-09.

During the inspection, staff observed the following:

Process Description	Rule/Permit Condition Violated	Comments
Two Wood Finishing Booths (FGSprayBooths)	PTI No. 6-09, Special Condition V.1. and VI.3.b.	The company is not determining the volatile organic compound (VOC) content – with water - of each material.
Two Wood Finishing Booths (FGSprayBooths)	PTI No. 6-09, Special Condition VI.3.c & d	The company is not maintaining monthly or 12-month rolling VOC emission records in accordance with the permit.

Please initiate actions necessary to correct the cited violations and submit a written response to this Violation Notice by October 26, 2016 (which coincides with 21 calendar days from the date of this letter). The written response should include: the dates the violations occurred; an explanation of the causes and duration of the violations; whether the violations are ongoing; a summary of the actions that have been taken and are proposed to be taken to correct the violations and the dates by which these actions will take place; and what steps are being taken to prevent a reoccurrence.

Mr. Mark Stancliff  
Creative Merchandising Solutions, Inc.  
Page 2  
October 5, 2016

If CMS believes the above observations or statements are inaccurate or do not constitute violations of the applicable legal requirements cited, please provide appropriate factual information to explain your position.

Thank you for your attention to resolving the violations cited above and for the cooperation that was extended to me during my inspection of the facility. If you have any questions regarding the violation or the actions necessary to bring this facility into compliance, please contact me at the number listed below.

Sincerely,



David L. Morgan  
Environmental Quality Specialist  
Air Quality Division  
616-356-0009

cc: Ms. Heidi Hollenbach, DEQ  
cc/via email: Ms. Lynn Fiedler, DEQ  
Ms. Mary Ann Dolehanty, DEQ  
Mr. Christopher Ethridge, DEQ  
Mr. Tom Hess, DEQ