

MAY 22 2019

May 17, 2019

Hi Samantha,

This letter is in response to your recent visit to our facility and the violations we received with corrective actions. On May 1, 2019 you did an onsite inspection of our facility Rainbow Bridge Pet Crematory located at 5646 Commerce St, Suite F, Lansing, MI 48911. We received a violation notice 6.3 & 6.6 of PTI number 123-02A.

We have taken corrective action in the following manners to correct our failure to keep daily records of each charge combusted and failure to keep service records for our equipment on site:

- Effective May 3, 2019 along with our temperature charts we had already been using we created a daily log book to track each charge put into the machine daily including weight and temperature of each case.
- We have a scale on site to weight each pet brought into the facility effective May 4, 2019
- Effective May 3, 2019 we created a log book to track all maintenance performed on the equipment.

We hope these corrective actions are adequate and will be sufficient to clear us of this violation. If you have any questions or concerns you can always reach out to me at the office 517-882-1700.

Thank you,



Curt Russell

Crematory Manager