

**From:** James Santeiu <[jsanteiu@gmail.com](mailto:jsanteiu@gmail.com)>  
**Sent:** Thursday, January 26, 2023 3:46 PM  
**To:** Bognar, Adam (EGLE) <[BognarA1@michigan.gov](mailto:BognarA1@michigan.gov)>  
**Subject:** Re: Violation Notice AQD

Dear EGLE

I received a violation notice P0932 in the mail regarding a temp issue at Southern Michigan Cremation Services R.O. Inc. We recently installed two new crematory units in our facility. The gas regulators were replaced and the outside gas was upgraded to the building. The machines were not properly calibrated after the install, which led to the gas only getting up to 1575 during the inspection. The machines were installed prior to the gas lines getting upgraded. There was a long wait for consumers to upgrade the equipment. This timeframe may have caused the machines to run lower than anticipated. When we were notified of the issue during the inspection we promptly scheduled maintenance for the units. Prior to this we didn't know there was an issue. We purchased the facility two years ago and have been upgrading all the old equipment. The mechanic inspected the machines and the gas was adjusted to allow for the proper temperatures to be maintained. I resolved this issue and I have previously attached a letter from the company that did the work. We are monitoring the units to make sure they are staying above the min temp requirements. My operator is waiting until the machine reaches 1650 degrees before starting the cremation and he's going to notify me if there are any cremations that aren't at the correct temp. Adam if there is anything at all you need from me please feel free to reach out.

Thanks

James Santeiu  
734-634-0990



To whom it may concern,

On January 5, 2023, we performed inspections on the four retorts, serial #'s 0130296, 0140296, 210217-2MA, 210217-3MA, located at 4839 Fernlee Ave. Royal Oak Mi. 48073. During this inspection it was found that the incoming gas pressure to two of the 4 machines were too low and needed to be increased to have each unit reach 1600 degrees. After increasing the gas pressure each machine was tested and confirmed to reach the 1600 degrees in the secondary chamber.

Thank you,

A handwritten signature in blue ink, appearing to read "Paul Sill", is written in a cursive style.