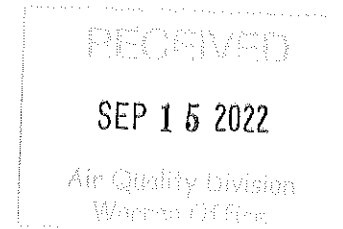




September 13, 2022

EGLE, AQD  
Robert Elmouchi  
Warren District  
27700 Donald Court  
Warren, Michigan 48092-2793



RE: Violation Notice August 31, 2022

Dear Bob,

Relative to the violation notice dated August 31, 2022.

EU-CREMATORY7	PTI No. 310-05D, FG-IEB16, III.1, III.2, and R 336.1910.	On June 1, 2022, the permittee combusted waste in EU-CREMATORY7, which is in FG-IEB16, while the secondary combustion chamber temperature was at 1500°F. This was 100°F less than the permit required minimum of 1600°F.
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*Upon internal investigation it was determined that this was operator error. We have retrained operators as well as instituting an abatement plan as presented in concept by you.*

EU-CREMATORY7	PTI No. 310-05D, FG-IEB16, III.1, III.2, and R 336.1910.	On July 2, 2022, the permittee combusted waste in EU-CREMATORY7, which is in FG-IEB16, while the secondary combustion chamber temperature was at 1525°F. This was 75°F less than the permit required minimum of 1600°F.
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*Upon internal investigation it was determined that this was operator error. We have retrained operators as well as instituting an abatement plan as presented in concept by you.*

EU-CREMATORY8	PTI No. 310-05D, FG-IEB16, III.1, and R 336.1910.	On July 2, 2022, the permittee combusted waste in EU-CREMATORY8, which is in FG-IEB16, while the secondary combustion chamber temperature was at 1550°F. This was 50°F less than the permit required minimum of 1600°F.
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**Faithful Companion Pet Cremation Services**

4900 Fernlee Avenue, Royal Oak, MI 48073-1017 | 248.435.7500 | FAX 248.435.5791 | www.faithfulcompanion.com



*Upon internal investigation it was determined that this was operator error. We have retrained operators as well as instituting an abatement plan as presented in concept by you.*

EU-CREMATORY8	PTI No. 310-05D, FG-IEB16, IV.1, and R 336.1910.	On August 2, 2022, the permittee operated EU-CREMATORY8, which is in FG-IEB16, while the secondary combustion chamber afterburner was not maintained and operated in a satisfactory manner.
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*Upon internal investigation it was determined that this was operator error. We have retrained operators as well as instituting an abatement plan as presented in concept by you.*

PTI No. 310-05D	EU-CREMATORY1, VI.1, EU-CREMATORY2, VI.1, and FG-IEB16, VI.1.	The permittee failed to complete all required records in a format acceptable to the AQD District Supervisor.
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*I am unclear of the specific issue in terms of completing "required records in a format acceptable to the AQD District Supervisor" and would request clarity on the issue surrounding the records.*

As stated, we have created an abatement plan, which will be sent under separate cover, that will remediate these issues going forward. We have not had any further issues relative to those stated above and are confident that our operations team is cognizant of the issues that led to the violations. In addition, we arranged to have our technician come into the facility, which he did on September 10, 2022, and inspect all of our equipment. There were no issues found with any of the machines.

We have always made every attempt to operate within the confines of our permit and with the wellbeing of our team and the public at the forefront. We are moving to a much larger facility this fall and this will further enhance our ability to manage our workflow and make it easier for our team to operate effectively.

Thank you.

Regards,

Thomas E. Rood  
Chief Operating Officer