



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF ENVIRONMENTAL QUALITY
GRAND RAPIDS DISTRICT OFFICE



C. HEIDI GREYER
DIRECTOR

February 15, 2017

Ms. Erica Bouc
Bissell Homecare, Inc.
2345 Walker Road NW
Grand Rapids, Michigan 49544

SRN: A2586, Kent County

Dear Ms. Bouc:

VIOLATION NOTICE

On November 4, 2016, the Department of Environmental Quality (DEQ), Air Quality Division (AQD), conducted an inspection of Bissell Homecare, Inc. located at 2345 Walker Road NW, Grand Rapids, Michigan. The purpose of this inspection was to determine Bissell Homecare, Inc.'s compliance with the requirements of the federal Clean Air Act; Part 55, Air Pollution Control, of the Natural Resources and Environmental Protection Act, 1994 PA 451, as amended (Act 451); and the Air Pollution Control Rules.

Following the inspection, staff observed the following:

Process Description	Rule/Permit Condition Violated	Comments
Mixing/Filling area of the cleaning product manufacturing process	Rule 201	Failure to obtain a permit to install

Following the inspection and submittal of Rule 278a records, Bissell Homecare, Inc. was unable to produce emission records to demonstrate the following units meet a permit exemption:

- Two 2,000 gallon primary mix tanks
- Two 3,500 gallon secondary tanks
- Two 40 gallon bottle filling operations

A program for compliance may include a completed PTI application for the mixing/filling process equipment. An application form is available by request, or at the following website: www.michigan.gov/deqair (in the shaded box on the upper right hand side of the page).

Be advised that Rule 201 requires that a permit be obtained prior to installation, construction, operation, reconstruction, relocation, or alteration of any process or process equipment which may be a source of an air contaminant.

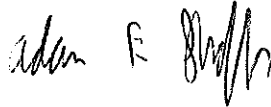
Ms. Erica Bouc
Bissell Homecare, Inc.
Page 2
February 15, 2017

Please initiate actions necessary to correct the cited violation and submit a written response to this Violation Notice by March 8, 2017 (which coincides with 21 calendar days from the date of this letter). The written response should include: the dates the violation occurred; an explanation of the causes and duration of the violation; whether the violation is ongoing; a summary of the actions that have been taken and are proposed to be taken to correct the violation and the dates by which these actions will take place; and what steps are being taken to prevent a reoccurrence.

If Bissell Homecare, Inc. believes the above observations or statements are inaccurate or do not constitute violations of the applicable legal requirements cited, please provide appropriate factual information to explain your position.

Thank you for your attention to resolving the violation cited above and for the cooperation that was extended to me during my inspection of Bissell Homecare, Inc. If you have any questions regarding the violation or the actions necessary to bring this facility into compliance, please contact me at the number listed below.

Sincerely,



Adam Shaffer
Environmental Quality Analyst
Air Quality Division
616-356-0767

cc: Ms. Heidi Hollenbach, DEQ
cc/via e-mail: Ms. Lynn Fiedler, DEQ
Ms. Mary Ann Dolehanty, DEQ
Mr. Chris Ethridge, DEQ
Mr. Thomas Hess, DEQ