

From: James Santeiu <jsanteiu@santeiuvaults.com>
Sent: Tuesday, October 8, 2024 2:21 PM
To: Reid, Marie (EGLE) <ReidM5@michigan.gov>; Matt Dziadzio <mattdziadzio@gmail.com>
Subject: Re: Test Email

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P0932

This response is in regard to the temperature drop that occurred on September 4th. Tom the employee responsible for operating the cremator has included a response. He was operating the machine on September 4th and didn't follow protocol when he turned off the after-burner. He incorrectly believed that turning off the after-burner would stop the machine from smoking. It was smoking from an oversized cremation. When he took it upon himself to turn off the after-burner he incorrectly thought it would correct the issue. He didn't realize his actions would cause another violation. He is very sorry about the violation and we are working to make sure he knows exactly how to operate the machine correctly. I am getting my equipment serviced to make sure it's operating correctly and not smoking. I have attached letters from implant recycling which shows the maintenance we have done and what is planned for future service and operator training. I truly want to resolve these issues as soon as possible. I look forward to meeting you next week and working out a plan to fix all your concerns.
734-634-0990

James Santeiu

On Tue, Oct 8, 2024 at 1:05 PM Reid, Marie (EGLE) <ReidM5@michigan.gov> wrote:

Test email. Please send the response to this email.

Marie Reid
Environmental Quality Analyst
Air Quality Division – Warren District Office
Michigan Department of Environment, Great Lakes, and Energy
586-249-6505 | ReidM5@michigan.gov
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October 8, 2024,

To whom it may concern:

On September 4, 2024, I made the mistake of shutting off the afterburner on our Keller machine, machine number 5, in hopes to alleviate the machine from smoking. In doing so, the temperature fell under the 1600° requirement to cremate. I sincerely apologize for doing this. This was never something that James Santeiu, or the Santeiu family had ever directed me to do. This was done on my own accord. My training has always directed me to keep the after burner on during a cremation, however, the only reason I shut the after burner off, is because I noticed it helped alleviate some of the smoke coming from the machine which I was trying to avoid in hopes to not upset the surrounding businesses. But in turn, ended up cremating under 1600° by accident. I sincerely apologize and promise that this will never happen again.

Sincerely,

Thomas Perini



10/08/2024

To whom it may concern,

We will be conducting a thorough inspection of the cremation units at Southern Michigan Cremation Services Royal Oak. This inspection will include all equipment on the machine and that it can and will maintain the 1600-degree requirement of the state while cremating. We will review the entire operation and control settings with the operator and make sure he or she fully understands the selection process of the control system as well as the need to maintain 1600 degrees during the full cycle of the cremation. We are scheduled to be on site October 14, 2024. We will be there for up to two weeks in time to ensure all operations are functioning properly and to train the operators on the equipment. The customer has kept us in the loop with any issues as they arise and we have been as responsive as possible to get the issues addressed and corrected as quickly as possible.

The following are past dates that we have either completed service or performed preventative maintenance on all the cremation equipment:

10/6/2023 Preventative Maintenance Inspection

1/11/2024 Burner resetting issues corrected

1/29/2024 Preventative Maintenance Inspection

2/9/2024 Preventative Maintenance Inspection

5/9&10/2024 Review of cremation equipment settings and operation

6/18/2024 Troubleshoot Long Pre heat time

6/19/2024 Door issues resolved

8/2/2024 Preventative Maintenance Inspection

8/9/2024 Cremation Burner resetting issues

8/19-21/2024 spent 3 days addressing burner issues on equipment.

If I can be of any further assistance in resolving these conditions please feel free to reach out to me.

Thank you,

Tony Lombardi

President

Main: 855-706-3700

tony@irenvironmentalservices.com