From: Matt Dziadzio < mdziadzio@santeiuvaults.com >

Sent: Saturday, June 8, 2024 8:51 AM

To: Reid, Marie (EGLE) < ReidM5@michigan.gov>

Subject: Southern Michigan Cremation Services Royal Oak

CAUTION: This is an External email. Please send suspicious emails to

abuse@michigan.gov

Marie Reid

I would like to introduce myself; my name is Matt Dziadzio and I am the General Manager of Southern Michigan Servies and Southern Michigan Cremation Services R.O. Inc. and Serenity Cremation Services and I am handling the violation notice dated May 21, 2024.

Our corrective actions we are taking are as follows: we are watching the retorts closer with cameras we installed at the facility so we can be more alert if we do end up smoking as well we ordered a freight scale to weigh the bodies as they come into our care. One of the attachments I am including is the paid invoice for the freight scale.

Also we received the email about the complaints on 5/29/24 - 5/31/24 with a strong burning odor also you will find the attached pictures of the circular temperature charts from those days. I spoke with Tom, our manager out there and he assured me there were no smells coming from the building on those dates.

We take everything serious and are making the proper changes to our facilities. If you have any questions or concerns please feel free to reach out to me directly at mdziadzio@santeiuvaults.com or my cell phone at 734-546-7122

Best Regards

Matt Dziadzio







ORDER # 16732546 PO # MATT SHIPMENT 1 of 2

Thank you for your order!

SOLD TO: SOUTHERN MICHIGAN SERVICES 12700 FAIRLANE ST LIVONIA MI 48150-1300 SHIP TO: SOUTHERN MICHIGAN SERVICES 4839 FERNLEE AVE ROYAL OAK MI 48073-1006

CUSTOMER NUMBER	SHIP VIA	ORDER DATE	SHIP DATE	TERMS
18222652	DROP SHIP - FREIGHT	06/07/24	TBD	AMERICAN
QUANTITY U/M ITEM NUME	DESCRIPTION		UNIT PRICE	EXT. PRICE
1 EA H-754	LOW PROFILE FLOOR SCALE - 4 X 1 LB ITEM IS DROP SHIPPED	X 4', 5,000 LBS	1,650.00	1,650.00

NOTE:

ATTENTION: MATT DZIADZIO

TRACK YOUR ORDERS ON ULINE.COM/TRACK

YOUR ORDER CONTAINS ITEMS THAT SHIP DIRECTLY FROM THE MANUFACTURER. PLEASE CONTACT US WITH ANY QUESTIONS.

ADDITIONAL SHIPPING TIME IS REQUIRED FOR DROP SHIP ITEMS. PLEASE CONTACT CUSTOMER SERVICE FOR MORE INFORMATION.



ORDER # 16732546 PO # MATT SHIPMENT 2 of 2

Thank you for your order!

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SHIPPING/HANDLING

.00

18222652 DROP SHIP - FREIGHT 06/07/24 TBD AMERICAN	CUSTOMER NUMBER	SHIP VIA	ORDER DATE	SHIP DATE	TERMS
1 EA H-758 OPTIONAL RAMP FOR FLOOR SCALES - 4 X 610.00 610.00 4', 10,000 LBS	18222652	DROP SHIP - FREIGHT	06/07/24	TBD	AMERICAN
4', 10,000 LBS	QUANTITY U/M ITEM NUMBER	DESCRIPTION		UNIT PRICE	EXT. PRICE
		4', 10,000 LBS	ALES - 4 X	610.00	610.00

SALES TAX

135.60

NOTE:

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SUB-TOTAL

2,260.00

TOTAL

2,395.60