

VN Response for Violation Notice dated March 21, 2022 (Posted 4/19/2022.)

From: James Santeiu <jsanteiu@gmail.com>

Date: April 8, 2022 at 12:48:59 PM EDT

To: "Ahammod, Shamim (EGLE)" <AhammodS@michigan.gov>, 2huj@mich.gov

Subject: SM Services Royal Oak Michigan

Shamim

The cremation temperature was dropping at night due to circuit breaking and after-burner turning off and no one being around to reset the burner. The after burner can be reset manually by pressing a button. I'm going to make sure this doesn't happen again by only running these two older machines during the day for family witnesses so that my operators can reset the burner if they need to and can actively monitor the temperatures. I have two brand new machines which will be my primary cremation machines to use day and night. These cremation machines are permitted with the state and delivered. I'm waiting for the gas company to upgrade the regulators and they will be in full operation. Let me know if you have any more questions regarding this matter.

Thanks

James